COVID-19 Survey of Primary Care Clinicians and Patients

Topic: Racism, Care Relationships, and Practice Strain



46% of clinicians say that George Floyd's death and similar events have impacted the concerns their patients present

49% say these events have impacted their minority patients in particular

Primary care practices feel the effects of racism on their patients' health and well-being.

Results from surveys conducted by www.green-center.org, in partnership with www.pcpcc.org and www.3rdconversation.org.

Patients have meaningful relationships with primary care:



Patients are raising concerns about racism with their providers; nearly half (46%) of clinicians say that George Floyd's death and similar events have been part of their conversations with patients.

23% The impact of racism is something a primary care doctor can help with.

Patients say:

76% I can ask my doctor about anything, medical or not.

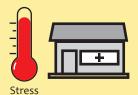
79% Seeing my doctor just makes me feel better.



Primary care continues to be a place where patients come to discuss and make sense of external events.

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The strain on primary care practices remains:



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Nearly **2 of 3 (63%)** of practices report stress is at an all time high

46% of clinicians say that George Floyd's death has impacted their wellbeing and that of their colleagues.





3 in 4 clinicians say their EHR doesn't adequately document or bill for the work they are doing



Primary care continues to function under tremendous strain and is in need of support from policy makers.

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