Clinical Health Coach Model "Behavior Change Specialist" "Care Management Facilitator" Population Identification/Definition Aligning best practice Improving the health of our patient populations... care with patient centered resources. one person at a time. Patient Health & Risk Assessment Transform the Transform the Conversation Care Risk Stratification Health Patient Centric Coaching Care Planning Strategies Low/No Risk Moderate Risk High Risk Reducing Care LINICAL HEALTH COACHING (Science of Behavior Change Gaps Patient Health Management Interventions Health Promotion. Care Management & Complex Disease / Increasing Health Risk Patient Wellness Case Management Management Coordination Prevention Visits Centered Goal Setting Improving Transform the Transform the Patient Health Literacy · Partnering for Conversation Care Process and family **Behavior Change** Building Self Care Skills Empathy, Engaged and Activated Self-Efficacy & Patients Coordinating Empowerment Community Resources Whole Person Strategies Behavior Change Measureable Outcomes Health & HC Cost Healthcare Patient Patient Clinical Reduction & Team Quality of Life Experience Measures Avoidance Efficiency

