

WE = Written Exam RR = Record review CL = Checklist GS = Global Survey

* = Longitudinal \$\$\$ = didactic

- *1. Exhibit outstanding professionalism, patient care, and interpersonal skills in the care of outpatients. (PGY 1/2/3)
- A. Demonstrate respectful and ethically sound patient care while maintaining sensitivity to culture, age, gender and disability issues.
- B. Advocate for patients within the health care system.
- C. Create a therapeutic relationship with patients and demonstrate adequate listening skills.
- D. Facilitate the learning of other more junior residents, medical students, nursing staff and/or Corpsman
- E. Develop and carry out a management plan and work well within a team.
- F. Demonstrate appropriate interviewing techniques and routine physical examination skills.
- 2. Understand the basic principles of clinic management and implementation of the medical home. (PGY 3)
- A. Describe basic strategies for improving clinic efficiency. \$\$\$
- B. Discuss Navy Medical Homeport targets for PCM continuity and access to care.
- 3. Understand methods for evaluation of personal practice patterns. (PGY 3)
- A. Identify areas of weakness in your outpatient clinical medical knowledge using available online tools.
- B. Evaluate your own practice pattern with regards to the established medical home metrics.
- C. Complete online questions to improve identified areas of weakness